

## **Shipping & Returns**

### **Returns Policy**

We will gladly accept the return of your purchased items for a full refund if the return is made within 15 days of the purchase date and the items have not been damaged or installed. Please Contact Us within 15 days of receiving shipment for approval of any return.

All returned items must be in the same condition as they were shipped, including all original materials supplied and including the complete seal. All customers who return damaged, modified, or other brands parts will be denied a refund.

If the item is found to be defective, please contact us for replacements. Warranty or carrier related claim may require authentication including, but not limited to pictures, video, or shipment back to us.

If your order is received by multiple packages, please make sure carriers scan all the labels to avoid any loss possibilities.

In the rare event that we make a mistake (e.g., wrong item shipped, damaged product), we take full responsibility: We will fully refund both the item cost and the shipping fee.

If the customer provides incorrect information during the ordering process (such as an incorrect address), we will not refund the shipping fee if the incorrect information provided by the customer leads to delivery issues.

The refund will normally be processed within 2-3 business days of the date the part arrives in our warehouse.

The refund will only be issued to the original payment account.

No reimbursements will be given for delay, labor, mileage, car rental, or any other costs involved in installation or re-installation

## **Shipping**

We ship orders the second business day

Please note that delivery dates on product detail pages and tracking information are estimated only.

Carriers have the right to extend the delivery time. Please contact us if tracking information is not available over 24 hours.

Express shipping is available for all items. Please contact us for a quote

Please note that we do not deliver to Alaska, Puerto Rico, Hawaii, Guam, US Virgin Islands, neither PO box, APO, FPO.

Please check for damage or missing parts upon receiving the product. We only accept claims for up to 3 days from the date of delivery.