



(2026) XRF Suspension & Steering Parts Warranty (Online Retail)

Qualifying Products:

Effective Date: 01/01/2026

- **XRF® Chassis Parts**
- **XRF® Control Arms**

Warranty Term:

Coverage is valid for **3 years or 36,000 miles**, whichever comes first, and requires a copy of the original purchase receipt or order information. XRF's obligation under this warranty is limited to the replacement of defective products, **excluding normal wear and tear**, and applies only to part replacement or refund. The warranty is limited to the original purchaser, is non-transferable, and does not cover labor, towing, rentals, storage, legal fees, lost wages, or any other incidental fees, including costs of removal, installation, diagnostic time, or related expense. Applies to the first retail purchaser owns the car on which the product was originally installed.

Coverage Scope:

This warranty applies to suspension and steering components, including but not limited to ball joints, tie rod ends, control arms, bushings, idler arms, and pitman arms, while consumable items such as grease fittings, boots, seals, and cosmetic finishes are excluded unless their failure directly impacts the functionality of the product.

Warranty Conditions

The product must be installed by a qualified mechanic or repair facility, used under normal driving conditions, and maintained in accordance with manufacturer recommendations, with proof of proper installation and maintenance required for claims; furthermore, the warranty is subject to specific limitations and exclusions



Limit of Liability

Liability under this warranty is strictly limited to the purchase price of the product, and XRF is not responsible for any consequential damages such as vehicle downtime, loss of use, or incidental expenses; furthermore, no agent, distributor, or representative is authorized to modify or alter the terms of this warranty.

This warranty does not apply to purchases made through unauthorized retailers/dealers including unauthorized online sellers. Purchases made through auction sites, marketplaces, private or third-party sales, or other unauthorized online retailers are not eligible for warranty.

Warranty does not apply to:

This warranty does not apply to products installed on vehicles used for off-road performance or competition purposes, vehicles operated in an overloaded condition exceeding the manufacturer's payload or towing capacity, or vehicles with altered, modified, or restored suspension systems such as lowered or raised suspensions. It also excludes damage caused by irresistible external forces including flood, fire, earthquake, lightning, or typhoon, as well as damage resulting from accidents, collisions, misuse, negligence, or improper installation. Corrosion, rust, or cosmetic damage that does not affect functionality is not covered, nor are products used in commercial fleets, taxis, police, or delivery services, and any damage caused by lack of lubrication or the use of incorrect lubricants.

Additional Limitations and Exclusions of Warranty

In addition to the other requirements, limitations, disclaimers, and exclusions contained in this Limited Warranty, this Limited Warranty also does not apply to:

1. Any other costs, including costs of removal, installation, diagnostic time, and any other expenses arising out of replacing the product.
2. Any Product installed on a vehicle used for commercial, off-road, or competition purposes.



3. Any Product installed on a vehicle that is or has been operated in an overloaded condition, i.e.,

overloaded in excess of the vehicle's payload capacity or towing capacity per the original vehicle manufacturer's placard.
4. Any Product installed on a vehicle with a suspension system that has been altered, modified, or restored in any way, including but not limited to suspension systems that have been lowered or raised.
5. Any claim, loss, or damage due to misuse, alteration, abuse, neglect, accidental damage, improper application, or attachment, improper or lack of maintenance, improper installation, or improper storage of the Product.
6. Any Product not installed by a properly trained or certified technician using appropriate tools and procedures.
7. Any Product that was acquired as used (e.g., a Product purchased used, or a vehicle purchased used and upon which a Product was installed by the prior vehicle owner)
8. Any claim, loss, or damage by anyone other than the original end-user purchaser of the Product.
9. Any claim, loss, or damage due to damage that occurred to the Product while in transit prior to the purchase by the original end-user purchaser; and any reconditioned Product.
10. Any Product purchased, installed, or used outside of the United States of America, its territories and Canada.
11. Any product that sends back for return to the original retailer should be on his or hers own cost.



12. Please note that Qualified Installer Shop is a business registered with the City/County/Municipality to conduct business as an automotive repair facility with a business license.
13. Please keep in mind that the product that has been approved to honor the warranty can only be replace ONCE
14. XRF will not accept any returns and is not responsible for any claims related to circumstances and products described in the preceding sentence. All warranties, express or implied, are disclaimed if not stated herein. Any implied warranties you may have under state law are limited to the same duration and other terms as this warranty to the extent permissible.

Claim Procedure

To initiate a warranty claim, you must contact you original purchaser, XRF (if purchased directly from XRF) or your authorized distributor, provide proof of purchase along with details of the defect, and return the defective part(s) for inspection before a replacement or refund can be issued; claims will be processed within a reasonable timeframe once the returned product has been received.

Governing Law

This warranty is governed by the laws of the state or country in which the product was purchased, and because some jurisdictions do not permit the exclusion of incidental or consequential damages, certain limitations outlined in this warranty may not apply in those regions.

Disclaimer

This warranty is in lieu of all other expressed or implied warranties, including merchantability or fitness for a particular purpose, and no other warranties, whether verbal or written, apply beyond the terms stated herein.